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Tech News, Alerts, specials and more!



As a Veteran operated business, we always offer discounts to those who serve. This Memorial day, please remember that while we all always enjoy the sales and specials, offered - don't forget the meaning of the holiday.

Please take a moment out of your weekend to remember to those who gave the ultimate sacrifice, protecting our freedom.

May 27th - June 3rd, Active Duty Military and their families receive a 50% discount on service.

Did you know we do data recovery?



Do you have a hard drive that failed, or an SD card from your phone or camera that just isn't reading anymore?

We have some of the best data recovery software in the industry, and if we can't recover it in-house, we are partnered with clean room recovery labs that can recover your data (even if its been under water or in a fire).



We have upgraded our system to allow you to book an appointment online, anytime. Select a service, day and time - and you're locked in. You will also receive reminders prior to your appointment. Check out our new scheduling system online thru Square at the link below:

Visit our online appointment center & get scheduled today!

We usually recommend a system tune-up (just like you would take your care in for a tune-up, once a year). This way it can checked for malware and viruses, get a complete system backup (and check your existing backup), and download / install any security patches, operating system service packs, driver, bios or firmware updates. We also clean out your system of any dust and debris so it has smooth airflow and cooling.

You are always welcome to call us anytime at 314-646-1880

Windows 7 Support ending in January!!

While Windows 7 has remained the predominant and stable operating system from Microsoft (since Windows XP), support will be ending on January 12th. This is important to know because **Microsoft will no longer be patching security** in Windows 7 (so it's time to upgrade). If you'd like to keep your existing PC, but upgrade to Windows 10 (we can help), and we for there is no



software to purchase. We can also upgrade your system and let you keep the same Windows 7 style start menu and style. If your computer is older than 5 years, it may be time to get a new one - we can let you know.

Through June 15th, we will upgrade your system to Windows 10 (with all patches, updates, service packs, driver and bios updates for only \$100), a



Many people just assume that once they have a backup setup, it will just forever - trust me, this is NOT the case. There are many things that can affect your computer backup. Laptop's can problematic to backup, as it's just simple inconvenient to have to get out a backup drive and plug it in all the time.

It can devastating to lose years and years of family pictures, documents, and even critical business data. We have numerous solutions for every scenario, from servers and smaller networks, standalone computers.

For laptops, we can setup your system with a **FREE Cloud backup** with 15GB of Cloud Storage (and unlimited picture backup*). For desktops and other options, call us and we can provide you with the ideal backup for your situation.

Call us today at 314-646-1880

Remote Support



Do you a small problem you need help with?

\$50 savings over the regular price of the upgrade with all the updates, service packs, bios, driver and firmware updates.

Get your system upgraded before it's too late! Call us today at 314-646-1880 or book your appointment online at <u>FIXTHECOMPUTER.NET</u>

An introduction to managed services.

While we continue to provide computer repair to consumers, businesses and nonprofit organizations, many people aren't familiar with the full focus of our business.



Our managed service solutions provide small and medium business with a full complement of IT services that help cut the cost the having an inhouse network administrator, or take the workload off key personnel that need to better spend their time on their primary job duties.

In St.Louis, the average salary for a network administrator is \$69,798 per year. It can put a dent in your pocketbook when your business reaches the point that you need a dedicated IT person. For other businesses they may assign extra duties to the whomever whomever it "the most experienced" in the office. Over time, this can take away a lot of time from their primary job duties.

At CAT Computers we offer **complete managed solutions** that offer the same benefits on an in-house IT department, and more. Regular monthly **server and system maintenance**, a **helpdesk** for support calls, **vendor and infrastructure management**, **network security** solutions and much more. If it has anything to do with IT, either we do it ourselves, or we have someone who does it; From vOIP and phone systems, to firewalls and volume licensing.

Call us at 314-646-1880 for a FREE NETWORK ASSESSMENT, and start putting money back into the growth of your business!

Don't get stuck with a proprietary drive!



Many people don't actually realize this, but Western Digital Passport Drives do NOT have a standard SATA port. What this means to you, is that there is only one place you can send it, if the drive fails - Western Digital. A

number of years ago, Western Digital made this move in effort to try to

starting at just \$25.00

Call us at 314-646-1880 or <u>visit</u> <u>our website</u> to schedule a remote support session.

Facebook remains one of the quickest ways, aside from twitter for us to get the word out when it comes to emergency security alerts, tech news and more.



Get tech tips, security alerts, and discounts on service - right in your facebook newsfeed.



Please read the **IT Security Advisory** at the end of the newsletter - it details a high risk vulnerability that affects all devices with Intel processors, including all Mac & IOS devices



Get a full system tune-up, including malware scan and removal, cleaning out dust, system patching (windows updates, service packs, driver, bios and firmware updates - and more!).

30% OFF FOR A LIMITED TIME ONLY!

Make an appointment

secure data recovery revenue for their own drives. While Western Digital still remains one of the worlds learning drive manufacturers, this kind of leaves you with a sour taste. The passport line of drives are compact usb external drives (see the picture below). The Western Digital Passport line of drives can come in many colors, just look for "passport" on the drive to indicate that it's one of the proprietary drives. We usually recommend Seagate's expansion drives as a good alternative replacement.

If you're not sure if you have a passport drive, or if you would just feel better having us make sure that your backup is working and secure, visit us online to <u>schedule an appointment</u>, or call us if you have any questions at **314-646-1880**

Off corporate lease special!



Intel i5 processor, 8gb RAM, 4USB, fingerprint & memory card reader, Super-fast 250gb solid state drive. Only 3.5 lbs Win10 Pro, 1 year warranty.

ONLY \$399.99 while supplies last!!

Do you need a new laptop, or desktop (we can provide you with a new or refurbished system), always with at least a one year warranty.

New Intel Vulnerability, Zombieload allows hackers to remotely track and intercept all of your web activity, steal passwords and more - directly from the processor.



7352 Manchester Maplewood, MO 63143 314-646-1880 (Located on the lower level of the Bookhouse in Maplewood)



This affects all devices with Intel processors made since 2011. While this is a newer threat to Mac users, including all Mac & IOS devices, from Macbooks, and iPads to iPhones and Mac Desktops. It does also effect windows users, and more details on how to patch your system can be found here, or you're welcome to schedule an appointment so we can fully patch your computer. For a system check - or tune-up, schedule an

appointment thru our website <u>here</u> - or call us at **314-646-1880**.



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